

## FAQ about the TMD E-cademy

Here are a few of our most frequently asked questions. However, the best way to find out about our programs is to speak to Robin personally. Please feel free to contact us at 866-364-5239 if you would like to schedule a time to speak with Robin.

### Q. Where would I stay while attending the E-cademy?

A. There are a number of local hotels in Dubuque, Iowa (15 minutes from the training center) that are pet friendly. We can help you find accommodations that suit your needs or talk with us about renting a room in our rental house located in Hazel Green.

### Q. Should I bring a dog to the program?

A. Participants are encouraged to bring a dog with them. It may be a personal dog or a client's dog. In either case, the dog should have no or very little e-collar experience. Students may bring 2 dogs if in a situation where the additional dog only needs care taking. It is not advisable to attempt to train 2 personal dogs while attending the program. You will be busy with lessons, lectures and working with a variety of other dogs during your stay.

### Q. Are there specific requirements for the dog I bring?

A. Dog's must be current on Rabies, Distemper/Parvo and Corona Virus vaccinations or equivalent titer values to prove immunity. Dog's should be in good health and at least 5 months of age. Dog's with behavioral issues are welcome but please contact [admin@thatsmydog.com](mailto:admin@thatsmydog.com) if you have specific concerns you would like to discuss prior to making your decision.

### Q. What are the differences between the one week, the 10 day and the advanced programs?

A. Our programs build on one another in level of advanced skill. The one week covers the basic mechanics of this method. How to establish a program of remote collar training and successfully implement it as a choice for pet training. The 10 day program covers the basics, plus more advanced concepts in rehabilitation work. The Advanced programs are best suited for individuals who have an understanding of the TMD approach to training. The Advanced courses go in depth in to rehabilitation work, the training retrieve and business structuring.

All of our courses cover material on how to work with the dogs but also how to successfully work with clients. It is our feeling that the ultimate success of a dog trainer lies with the success they have with their clients.

We cover a number of ways to build successful programs including board and train, private lessons and group lessons.

Please contact us for course curriculums for more detail.

**Q. Which program should I attend?**

A. The longer you can stay and study with us, the more you will take away from the program. If you can stay for two or three weeks, do it. If you can't get away for that long, plan to come back. It will be worth your while.

**Q. None of the scheduled courses fit my time available is there another way I can study with Robin?**

A. Private mentoring is available, however because the work is one to one with the entire day dedicated to you as the only student, the fee structure is different than the class environment. Contact [Robin@ThatsMyDog.com](mailto:Robin@ThatsMyDog.com) if you would like to discuss private mentoring.

**Q. How does the TMD program differ from it's competitors?**

A. Based on feedback we get from students who have attended the E-cademy after having attended other programs, we hear there are a number of differences. One of the primary ones is that our program is more comprehensive. Our basic program teaches the following concepts: Loose lead walking, Heel, Sit/Stay, Down/Stay, Place and directional and distance training, agility equipment, Attention sit, Problem solving such as jumping up, bolting, and nuisance barking.

Not only do we teach the basic mechanics of remote collar training we also teach many of the aspects (large field socialization, other tools, pack work, health considerations) that should be understood for successfully dealing with behavioral cases such as aggression and anxiety issues.

We also pay particular attention to teaching our students how to successfully instruct dog owners in the \*how to's\* of this method. It is our feeling that this knowledge is what separates successful trainers from their competition. In addition to learning how to instruct our students also learn our successful model for phone conversions, e-mail correspondence and in person evaluations which all lead to signing up clients and their dogs for training programs.

Q. What is the goal of the TMD E-cademy Program?

A. The goal is to help you become highly comfortable incorporating a remote collar to teach most any aspect of basic obedience and problem solving to a pet dog owner. You should be able to work with a green dog, find the appropriate level of stimulation, teach a variety of basic concepts, answer questions pertinent to the niche of the profession and understand how to successfully teach the dog owners to use the tool on their own.

Q. What is the typical day like during the E-cademy experience?

A. There is a tremendous amount of information and experience packed into your study time here at the TMD E-cademy. A typical day consists of a lecture/discussion period, and several hands - on sessions working dogs (your dog, green dogs at the human society and dog's in the residency training program at TMD.) You will attend private and group lessons with TMD clients to see how we structure the program and learn how to instruct pet dog owners and help them to be successful with their dog. You will also observe all of our evaluations and demonstrations so you can learn the ins and outs of evaluating the dog, presenting your program options to a potential client and how to handle the various commonly asked questions about this method of training. In addition TMD often performs in public venues for a variety of functions and presentations. You are welcome to attend any opportunity that may arise during your time studying here.

Q. When I complete the program will I be certified?

A. All participants will be issued a certificate of attendance. Students completing the 10 day course (or equivalent) and passing the written and practical exam administered at the end of this course will be issued a certificate as having meet requirements that demonstrate their capability to teach other pet dog owners how to properly utilize a remote collar for basic training. Those issued this certificate will be listed on the TMD Graduate listing and are authorized to state they are TMD E-cademy certified if they so wish.

Q. Do I need to purchase a franchise, use the TMD name or continue paying fees to TMD in the future in order to attend the course?

A. No. The TMD E-cademy programs are educational opportunities dedicated to the betterment of professional dog training. There is no requirement to purchase future products, services or business associations from That's My Dog! Inc.